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The 03 no. North Channel Union of Sadar Upazila is situated on the bank of river Padma under the District of Faridpur. Regular flood, river bank erosion are the common problem of this area. The standard of education and health and the service provided by different organization is really disappointing in this area due to regular flood and river bank erosion. To remove these sufferings of the people of this area, Bangladesh Disaster Preparedness Centre (BDPC) with the support of Manusher Jonno Foundation (MJF) is implementing RRDPRG Project in Sadar Upazila. As the sequence of that, on 16 September, 2012, BDPC organized the Implementation and the Opening Ceremony of the Citizen Charter of Goldangi Union Health and Family Planning Center. Around 300 people attended that Opening Ceremony. {jcomments on}

Upazila Nirbahi Officer, Upazila Health and Family Planning Officer, Upazila Health and Family Planning Inspector, Union Chairman and Leaders from different political parties were present as the guests. At the Beginning of the ceremony, the speakers discussed about what is Citizen Charter, what are its objectives and explained which services are the rights of the people. After that the community people, administrators and political leaders spoke about the problems of the Health Center and how to achieve the solutions of those problems. They also discussed about what will be the responsibilities of the Administrators, community people and the political leaders if the services are not provided from Union Health and Family Planning Center according to the Citizen Charter.

When the UNO was discussing about Citizen Charter in his speech and telling about his commitments toward the poor people of the area, a lady named Salma Begum got up to the stage. She is the wife of Abu Bakkar and lives in Aser Uddin Matbor Dangi. She bravely said to the UNO and higher officials of the Health Department that she made ligation from this Family Planning Center a year ago. She faced a lot of physical complications after she made the ligation. Later on, she informed the Doctor of that Family Planning Center, Dr. Yusuf Ali about her complications, but did not get proper solution of that. After that she went to the General Hospital as well. But she did not get any treatment from there as well. When Salma Begum was telling her story, the present audience got angry and starts shouting for the justice.

After listening to Salma Begum's story, the UNO and the Family Planning Officer asked the on duty Doctor, Yusuf Ali to take immediate initiatives for the proper treatment of Salma Begum. The UNO also gave his commitment that if any complain is given regarding irregularities in service providing; he will take immediate actions on that matter.

After the conclusion of the function, Dr. Yusuf listened to Salma Begum regarding her problems and complications and assured her full dedication regarding the treatment. Salma Begum said, until now, if we talked about problems and complications, we did not get any cooperation from them. But today they have given great respect and importance to our sufferings. She also said that Citizen Charter will play a key role to ensure the rights for the women in the society.